

# **Terms & Conditions for SMS Communications**

By receiving SMS messages from Quality Testing LLC (QT), you agree to the following Terms & Conditions:

#### 1. Purpose of SMS Messages

QT uses SMS messaging exclusively for internal employee communications, including:

- Time-sensitive company updates
- Payroll and scheduling reminders
- Benefits and HR notifications
- **Emergency alerts**

Messages are informational only and not promotional.

# 2. Opting In and Out

You will receive an opt-in message when an SMS conversation is initiated. You can manage your preferences at any time by replying:

- "STOP" to unsubscribe from future messages
- "HELP" for assistance

# 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier plan. QT is not responsible for any charges incurred.

#### 4. No Guarantee of Message Delivery

While we strive to deliver all SMS messages promptly, delivery is dependent on your mobile carrier and network conditions. QT is not liable for undelivered messages.

#### 5. Contact Us

For any questions regarding these Terms & Conditions, please contact the IT Department at 480-496-2000.